

## Frequently Asked Questions

Dreams of Joy Foundation grants final dreams for adults between the ages of 21-65 battling a terminal illness. With our headquarters located in Nashville, and a network of volunteers and supporters, we serve those in the greatest need around the country. We rely heavily on the generosity of our supporters to fulfill dream requests.

### Whom shall the dream be requested from?

- The dream must come from the adult battling with the illness.
- Dream recipients must be able to communicate the wish and comprehend/participate in the dream experience

### What do I need to be able to travel?

- Dreams involving overnight, or airline travel require that you have a valid driver's license, passport, or government-issued photo identification and a **MAJOR CREDIT CARD or DEBIT CARD**.
- **YOU NEED YOUR DOCTOR'S APPROVAL.** Travel dreams will require your doctor to sign our medical authorization form, and/or our oxygen release form, we may also require a letter of referral from a physician, nurse or social worker, as the Dreams of Joy Foundation works closely with medical personnel to determine the appropriate time to safely carry out the dream.
- **TRAVEL DREAMS MUST BE SAFE AND REALISTIC FOR THE TRAVELER AND REALISTIC FOR DREAM FOUNDATION TO FULFILL**

### What is included in a travel dream needing accommodations and how long can I be away?

- Travel-related dreams needing accommodations, last **NO MORE THAN 7 NIGHTS** and **ARE NOT ALL-INCLUSIVE**. You may be responsible for your own spending money to cover gas, souvenirs, tips, meals and other incidentals. We do our best, however, to provide transportation, meals, hotel accommodations, park passes, etc.

### Who can travel with me?

- **DREAMS OF JOY FOUNDATION WILL PROVIDE FOR THE DREAM RECIPIENT AND THEIR IMMEDIATE FAMILY MEMBERS OR CAREGIVER** - such as a spouse/significant other/caregiver/mother/father and/or any dependent children, living in the home, under the age of 18.
- If the dream recipient wants grown children over the age of 18, grandchildren or other relatives or friends to accompany them on the trip, the family would be responsible for making arrangements and payment for the additional accommodations, meals, etc.

### What if I want to stay with family or have family/friends brought to me?

#### How long can I/they stay?

- If the dream recipient wants family members or friends brought to them, they may stay as long as desired unless Dreams of Joy Foundation must provide outside hotel accommodations/meals etc. In that case, the trip may only last 3-4 nights.
- As much as we'd like to assist with large, extended family trips, our limited resources make it impossible. Therefore, when bringing family to you, **we must limit it to 2-3 people depending on available frequent flyer miles and request that all participants travel from one location.**

### **How are airline tickets handled?**

- For dreams requiring air travel, we must raise donated frequent flyer miles. **IT TAKES BETWEEN 25,000 - 80,000 DONATED MILES PER PERSON TO FLY WITH UNITED, DELTA, ALASKA OR CONTINENTAL AIRLINES.** Family and friends are encouraged to donate miles online or by calling our office.
- If frequent flyer miles cannot be raised in time, flights may be purchased if funding allows.
- **ALL DREAM RECIPIENTS FLY ECONOMY CLASS.**
- All flights are booked at least 14 days in advance in order for us to get the best prices on purchased tickets. Travelers must be flexible on their requested travel dates.

### **What if I require special medical assistance?**

- Because we are not a medical foundation, **WE CANNOT ASSIST WITH MEDICAL NEEDS SUCH AS AIR AMBULANCE TRANSPORTATION, OXYGEN, MEDICAL EQUIPMENT, TREATMENTS, NURSES AND AIDES.**
- All medical assistance should be pre-arranged by your medical provider. This includes oxygen, wheel chairs, scooters, etc.
- We cannot arrange or provide for hospice care away from home, dialysis treatments, or nursing care while you are away.
- Should a dream recipient encounter a medical emergency while traveling we cannot assist with ambulance transportation, emergency room visits or hospital admissions. We cannot incur any additional costs deemed necessary for family members should their visit need to be extended while the dream recipient is hospitalized or with further arrangements if death should occur.

### **What if I want meet a celebrity?**

- Celebrity dreams may take a long time to arrange, as they are dependent upon their availability and willingness to participate. Therefore, we cannot guarantee meet and greets, phone calls or autographed memorabilia.
- Dream recipients requesting a celebrity dream (actors, musicians, sports figures, authors, etc.) must be able to travel to the celebrity. We cannot request in-home meet and greets.
- The dream recipient must be able to communicate normally and be able to ambulate without medical assistance when requesting a meet and greet. (Remember, this needs to be a positive experience for everyone.)
- **DUE TO THE LENGTH OF TIME REQUIRED TO FULFILL A CELEBRITY DREAM, WE ASK THAT REFERRING AGENCIES AND FAMILIES NOT REFER SUCH DREAMS AS EMERGENCY DREAMS.**

### **What is an Emergency Dream?**

- Emergency dreams are requests made for those with **A LIFE EXPECTANCY OF EIGHT (8) WEEKS OR LESS.** We process emergency dreams on a case-by-case basis.
- **ANY DREAM RECIPIENT WITH A LIFE EXPECTANCY OF LESS THAN EIGHT (8) WEEKS REQUESTING TRAVEL OF ANY KIND MUST HAVE A SIGNED MEDICAL AUTHORIZATION FORM AND OXYGEN RELEASE FORM FROM THEIR PHYSICIAN** (not a hospice nurse or social worker) stating that the recipient is safe to travel and that traveling will in no way jeopardize their health or put them in harms way. The dream recipient, or caregiver, must have a major credit card and proof that, in the event of an emergency, they can provide for any medical needs deemed necessary, and have the means to

provide for extended accommodations, airline changes, emergency and non-emergency transportation, and meals.

**SUCH DREAMS ARE CONSIDERED ON A CASE-BY-CASE BASIS AND MUST MEET APPROVAL OF OUR REVIEW BOARD. IT IS UNDERSTOOD THAT SHOULD THE DREAM RECIPIENT PASS AWAY WHILE ON THEIR DREAM, THE DREAMS OF JOY FOUNDATION IS NOT RESPONSIBLE, OR LIABLE, FOR TRANSPORTING THE RECIPIENT HOME, NOR PARTICIPATING FURTHER IN THE DREAM.**

#### **How Long Does it take to Process a Dream?**

The *verification* process of your application may take up to three (3) weeks, with the exception of emergency dreams. Please make sure your application is completed and everything required has been submitted (please refer to checklist provided). Missing information will delay or halt your application. All aspects of each dream are subject to Dreams of Joy Foundation board approval.

The fulfillment of a dream from an approved application may take up to 6 months depending on the length of time it takes to raise the funds and arrange the actual dream.

Please keep in mind – Dreams of Joy Foundation reserves the rights to its sole and absolute discretion to cancel/change preparation or fulfillment of the Dream at any time after signing the Agreement if they feel the Dream will endanger the health or safety of the Recipient. Therefore, we ask that all dreams be realistic for the Recipient and for the Dreams of Joy Foundation to fulfill.